

Panasonic Warranty

Home Cinema Projector

1. The product, excluding the lamp (please refer to Item 4), is warranted for 12 months or the first 2000 hours of usage from the date of purchase whichever comes first. Subject to the conditions of this warranty Panasonic or its Authorised Service Centre will perform necessary service on the product without charge for parts or labour if, in the opinion of Panasonic, the product is found to be faulty within the warranty period.
2. This warranty only applies to Panasonic products purchased in Australia and sold by Panasonic Australia or its Authorised Distributors or Dealers and only where the products are used and serviced within Australia or its territories. Warranty cover only applies to service carried out by a Panasonic Authorised Service Centre and only if valid proof of purchase is presented when warranty service is requested.
3. This warranty only applies if the product has been installed and cared for by the user in accordance with the manufacturer's recommendations as detailed in the operating instructions. The warranty covers normal domestic usage for which the unit was designed and does not cover damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, accident, misuse, neglect, build-up of dirt or dust, abuse, maladjustment of customer controls, mains supply problems, thunderstorm activity, infestation by insects or vermin, tampering or repair by unauthorised persons (including unauthorised alterations), unauthorised maintenance, exposure to abnormally corrosive conditions or any foreign object or matter having entered the product. If regular maintenance (every 100 hours) is not carried out (i.e.; cleaning and or replacing the dust filter as required) or warnings noted, as described in the user's manual, this warranty may be void.
4. This warranty does not cover consumable items including but not limited to dust filters, lamps, batteries etc. unless the fault or defect existed at the time of purchase. Panasonic will replace the original factory fitted lamp within 12 months or the first 500 hours of usage from the date of purchase whichever comes first.
5. If warranty service is required you should:
 - Telephone Panasonic's Customer Care Centre on 132600 or visit our website and use the 'Service Centre Locator' for the name/address or the nearest Authorised Service Centre.
 - Send or carry in the product to a Panasonic Authorised Service Centre together with your proof of purchase receipt as a proof of purchase date. Please note that freight and insurance to and / or from your nearest Authorised Service Centre must be arranged by you.
6. The warranties hereby conferred do not extend to any costs associated with the installation, de-installation or re-installation of a product, including costs associated with de-mounting or re-mounting of any projector (and any other ancillary activities), delivery, handling, freighting or transportation or insurance of the product or any part thereof or replacement of and do not extend to and excludes damage or loss occurring by reason of, during, or associated with, or related to such installation, de-installation, re-installation or during transit.

Panasonic Authorised Service Centres are located in major metropolitan areas and most regional centres of Australia, however, coverage will vary dependant on product. For advice on exact Authorised Service Centre locations for your product, please telephone our Customer Care Centre on 132600 or visit our website and use the Service Centre Locator.

Unless otherwise specified to the consumer the benefits conferred by this express warranty are additional to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the *Trade Practices Act 1974* and similar consumer protection provisions contained in legislation of the States and Territories and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations or liabilities.

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**THIS WARRANTY CARD AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE)
SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES**

**If you require assistance regarding warranty conditions or any other enquiries,
please visit the **Panasonic Australia** website**

www.panasonic.com.au or by phone on 132 600

If phoning in, please ensure you have your operating instructions available.

Panasonic Australia Pty. Limited

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