

# Panasonic Warranty

## Broadcast & Professional Video

1. The product is warranted for labour and parts for 12 months from the date of purchase. Subject to the conditions of this warranty, Panasonic or its Authorised Service Centre will perform necessary service on the product without charge for parts or labour if, in the opinion of Panasonic or its Authorised Service Centre, the product is found to be defective by reason of faulty workmanship or materials.
2. This warranty only applies to Panasonic products purchased in Australia and sold by Panasonic Australia or its authorised distributors or dealers and only where the product is used and serviced within Australia or its territories. Warranty cover only applies to service carried out by a Panasonic Authorised Service Centre and only if valid proof of purchase is presented when warranty service is requested.
3. This warranty only applies if the product has been installed and used in accordance with the manufacturer's recommendations (as noted in the operating instructions) under normal use and reasonable care (in the opinion of Panasonic). The warranty does not cover damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, accident, misuse, impact, neglect, build-up of dirt or dust, abuse, maladjustment of customer controls, mains supply problems, thunderstorm activity, infestation by insects or vermin, tampering or repair by unauthorised persons (including unauthorised alterations), unauthorised maintenance, exposure to abnormally corrosive conditions, any foreign object or matter having entered the product and servicing that results in "no fault found" where the perceived problem is explained within the Operating Instructions or the troubleshooting section of the Operating Instructions.
4. If warranty service is required you should:
  - Telephone Panasonic's Customer Care Centre on 132600 or visit our website and use the 'Service Centre Locator' for the name/address of the nearest Authorised Service Centre.
  - Send or carry in the product to a Panasonic Authorised Service Centre together with your proof of purchase receipt as a proof of purchase date. Please note that freight and insurance to and / or from your nearest Authorised Service Centre must be arranged by you.
5. The warranties hereby conferred do not extend to, and exclude any costs associated with the installation, de-installation or re-installation of a product, delivery, handling, freighting, transportation or insurance of the product or any part thereof or replacement of and do not extend to, and exclude, any damage or loss occurring by reason of, during, associated with, or related to such installation, de-installation, re-installation or transit.

Panasonic Authorised Service Centres are located in most major metropolitan areas of Australia. For advice on exact Authorised Service Centre locations for your product, please telephone our Customer Care Centre on 132600 or visit our website and use the Service Centre Locator

Unless otherwise specified to the consumer the benefits conferred by this express warranty are additional to all other conditions, warranties, guarantees, rights and remedies expressed or implied by the *Trade Practices Act 1974* and similar consumer protection provisions contained in legislation of the States and Territories and all other obligations and liabilities on the part of the manufacturer or supplier and nothing contained herein shall restrict or modify such rights, remedies, obligations or liabilities.

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**THIS WARRANTY CARD AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE)  
SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES**

**If you require assistance regarding warranty conditions or any other enquiries,  
please contact the **Panasonic Customer Care Centre** via the website**

**[www.panasonic.com.au](http://www.panasonic.com.au) or by phone on 132 600**

***If phoning in, please ensure you have your operating instructions available.***

**Panasonic Australia Pty. Limited** ACN 001 592 187 ABN 83 001 592 187

Locked Bag 505, Frenchs Forest, NSW 2086  
[www.panasonic.com.au](http://www.panasonic.com.au)